

Westlaw (New Zealand)

Personal Grievance Tracker Analytics

Course Description

On completion of this course, you will be able to advise clients on the costs, timing, and likely outcomes by utilising the Personal Grievance Tracker Analytics tool in Westlaw (New Zealand). The session will focus on accessing the specialised summaries of cases by type of grievance, offence, remedy, key outcomes, amount awarded, successful party and other key factors that influence the outcome.

Learning Outcomes

At the end of the session participants will be able to:

- Quickly identify all PG cases relevant to your client
- Select a relevant grievance type from the list provided
- Recognise key trends on the selected grievance type
- Confidently search, filter, navigate and sort results
- Browse the Tracker Analytics by key factors and outcomes from other PG cases
- Search for words and phrases applicable to your client
- Locate a curated (pop-up) summary of the cases, and link to the full judgment text
- Print, download, email and save content.

Session Duration

Approximately 30 minutes. Trainer will be online and available to assist with queries.

Session Delivery Methods

Online via Microsoft Teams. The Microsoft Teams meeting allows the participant to view the trainer's computer screen as they demonstrate research strategies on Westlaw. At no time does the trainer access your computer.

Learning Materials

Support materials including how to videos, research tips, user guides and webinar dates are on the Training and Support portal. <https://support.thomsonreuters.co.nz/>

Training Specialist

This session will be facilitated by either Patricia Veen or Elizabeth Odom

Patricia Veen is a qualified teacher and has 25+ years' experience working in legal publishing and the NZ Court system. Patricia.Veen@thomsonreuters.com

Elizabeth Odom has over 14 years' experience in designing and delivering adult education training in the telecommunications and legal industries. Elizabeth's key focus is creating legal training and support programs specific to client's needs. Elizabeth.Odom@thomsonreuters.com